

BEACH BUZZ

Buzz Bites

Work Orders

Our online portal to accept work orders is operational. Owners are encouraged to use this system to report individual condo issues as well as common area issues rather than a verbal request to captains or board members. Go to our website:

myhideawaybay.com. Find SMG work order. Fill out the form & send. You should receive confirmation within 24 hours.

A Call for Expertise

Do you have any special skills, knowledge, or expertise you are willing to share with the Board. Having a list of owners with expertise we could talk to when issues surface would be a big help. For instance, we are currently discussing how to remove/deal with the excess water flooding our island roadways. Adding fill, grading roads, adding french drains, removing gutters....are some of the topics we have discussed. Can you help us make a better informed decision about this topic or help with other issues? Please email Ed Olson at edward@sunstatemanagement.com with your contact information.



Personnel Changes

It is with sadness the Board of Directors accepted the resignation of Don Gagnon in July. We wish Don all the best in his future endeavors.

Please welcome Marcia Bouchie to the HBBC Board. She was a candidate from the previous board election. We feel she will be a great person to fill Don's remaining term through 2021. Marcia & her husband Brad own condo H-7.

Rick Thompson was elected President of the HBBC Board. Please congratulate him as he takes on this very important role.

We would also like to welcome Captain Will Hubbard to the team. Will just received his 25 ton Captain's license & has started working. He will also be working one day a week doing much needed maintenance at HBBC. Will & his family recently bought a home on LGI & have moved to the island.

This last item is not a change, but worth mentioning. Our caretaker, Mike Barter just celebrated his one year anniversary at HBBC. He has done a wonderful job and we are grateful for his time & commitment. Please congratulate Captain Mike when you see him next.

Ferry Statistics

In order to evaluate the potential ferry schedule changes, the following data has been collected Dec 22, 2019 - Mar 21, 2020. This is 13 weeks of data. This data begins when we started collecting extra run data & ends before the effects of the COVID-19 crisis occurred.

Total # of Passengers (Tues - Thurs only)

- 2 weeks in Dec - 922
- 4 weeks in Jan - 1031
- 4 weeks in Feb - 2249
- 3 weeks in Mar - 1446

This is a total of 5648 passengers.

Extra Run Data (Tues - Thurs only)

- 2 weeks in Dec - 11 extra runs
- 4 weeks in Jan - 25 extra runs
- 4 weeks in Feb - 43 extra runs
- 3 weeks in Mar - 29 extra runs

This is a total of 108 extra runs.
This averages out to 2.77 extra runs per day on Tues - Thurs.

Extra Run Data by Hour (Tues - Thurs only)

- 8AM* - 4 extra runs
- 9AM^ - 36 extra runs
- 10AM - 7 extra runs
- 11AM* - 26 extra runs
- 12PM - 4 extra runs
- 1PM*^^ - 1 extra run
- 2PM* - 11 extra runs
- 3PM - 2 extra runs
- 4PM - 2 extra runs
- 5PM* - 10 extra runs
- 6PM - 1 extra run
- 8PM* - 4 extra run

*Current scheduled ferry runs.

^Added run starting in Sept.

^^Eliminating run in high season.

WiFi Status

The work has finally begun to upgrade the WiFi at HBBC though the initial work has been fraught with issues.

The WiFi cable has been brought to the gazebo. An intermittent signal was determined to be due to a broken wire within the cable. The cable was replaced. The new transmitters were installed at the mainland gazebo and the caretaker's building. They tried to sync the signal without success. After contacting the manufacturer, it was determined that one of the transmitters was faulty. A replacement transmitter will be shipped & due to arrive later this week. Hopefully, the work will continue without further issues.

Ferry Schedule

The board has voted to make a change to the ferry schedule.

The ferry is currently being run daily Monday - Friday at 9 AM to transport one of our daily service contractors off the island. Since the ferry is being run anyway, the board decided to make the 9AM permanent year round. All people will be able to take advantage of a one hour turn around. (Leave the island at 8AM, come back at 9AM Mon- Fri). The 1 PM ferry during the winter season will be eliminated. It was felt that the 1PM run was underutilized and created more issues than value for the Captain's schedule. This change will take effect on 9/14/2020.

There has been an ongoing discussion about changing the ferry schedule on Tue - Thurs during high season (Thanksgiving through Easter). The change would be from every 3 hours (8AM, 11AM, 1PM, 2PM, 5PM, 8PM) to every 2 hours (8AM, 9AM, 10AM, 12PM, 2PM, 4PM, 6PM, 8PM). Currently we expect vendors to come to the island on a regularly scheduled ferry. We do not expect them to have to wait more than 1/2 hour for their return trip. This involves numerous extra trips during the week in addition to extra runs due to the passenger count. (See sidebar statistics) The HBBC board welcomes your input as we discuss this potential change.

Please contact me at bdwyer31@yahoo.com with your comments and concerns regarding this potential change before the October Board meeting. We would like to review all input prior to the meeting to help streamline the discussion.

Upcoming Maintenance

F & H Buildings are scheduled for termite tenting starting Sept 21st. Bags & instructions can be obtained in the conference room.

A & G Building are scheduled for roof replacement in October.

E & H Building will have lanai screens & rails replaced starting in Sept.

Bikes & eBikes

It has been brought to our attention that a number of people have been riding bikes & electric bikes on the boardwalks & docks. Please be considerate and walk your bike if you are on the boardwalk or dock. The safety of all is imperative.

Dog Poop 🐕

Please pick up after your animals. Poop bags should be placed inside your own trash bag before disposal in the trash bins. Asking our captains to handle individual poop bags is not appropriate or sanitary.

Board Meeting

The next Board Meeting is scheduled for Saturday, October 24th at 10:30 AM.

Feedback

If there is a topic you would like to see addressed in this venue, please contact me by email at bdwyer31@yahoo.com

Barb Dwyer
HBBC Board VP

The President's Pen

I am excited & honored to have been asked by the Board to assume the position of President. I would like to thank Don Gagnon for his outstanding guidance and leadership through the past couple of years. Don navigated the community through the biggest challenges it has faced: the ferry, septic & dock rebuilds, caretaker turnover, and a fire suppression issue. Thanks Don. I only hope that I have learned from you.

I think it is important to understand why the Board takes certain actions. Recently, we have asked the Captains to strictly enforce requiring documentation of ownership or renter/guest rights when using our amenities. I can understand why some owners may be upset. This measure became necessary as we learned that homeowners on LGI & their renters were frequently using HBBC amenities, including our ferry. To control costs and to keep your fees as low as possible, we had to take these measures. I hope you understand. Please get to know your Captains and make sure renters & guests are given the appropriate documentation.

Looking forward, we are considering resurfacing options for the mainland parking lot, repowering the ferry, purchasing a used pontoon boat to reduce use of the ferry during slow times and options to improve drainage on roads at a reasonable cost.

I have a request of the owners. The Board frequently addresses issues that require someone with specialized knowledge. We can avoid increased costs if we can get assistance from our "internal resources" - you! If you have specialized knowledge or skill, please let Ed know. Although we understand that many of you do not have the time or interest to serve on the Board, if you can provide informal advice when needed, the community would appreciate it. I would like to obtain & maintain a list of owner/experts for the Board to call upon when needed.

Thank You,

Rick